

welcome

FURNITURE

QUALITY FURNITURE - DELIVERED FULLY ASSEMBLED

Quality & Environmental Policy

It is the objective of Welcome Furniture Ltd to provide quality products and services that meet customer expectations and applicable legal requirements, whilst operating in a way that reduces the environmental impact of our company's activities.

This policy considers the context of the organisation and aligns our Integrated Management System with the strategic direction of Welcome Furniture. It provides a framework for setting employee-established Quality & Environmental Objectives and responsibilities for their delivery.

- All employees are aware of our commitment to quality and the environment and are encouraged to make suggestions on how to achieve further improvements. We look to continually improve our products and services and our management system.
- Clear roles, responsibilities and training ensures we maintain the necessary skills and competence levels across the team.
- Key activities are documented to control and mitigate quality and environmental risks and maximise business opportunities.
- Customer satisfaction and minimising the environmental impact is enhanced through the effective application of the management system, including processes for improvement of the system and the assurance of conformity to customer expectations and legislation.
- Committed to the protection of the environment, including prevention of pollution, fulfilling compliance obligations and other commitments relevant to the context of the organisation.
- Suppliers and contract delivery services are carefully selected to support in the delivery of our quality and environmental commitments.
- We maintain ongoing awareness of potential environmental impact and change, as a result of our activities, products and services.
- Keep a record of the resources we use (for example energy, water, packaging) and the waste we produce, trying to reduce it, reuse or recycle where possible. Demonstrating our duty of care with the responsible management and disposal of all waste.
- A commitment to improve our activities, products and services life cycle. Taking a Life Cycle Perspective approach to help prevent environmental impacts from being unintentionally shifted elsewhere within the life cycle.

The Quality Manager is responsible for communicating the Quality and Environmental Policy to all employees working for Welcome Furniture.

Signature of the manager responsible for this statement



Date: 16/05/23

John Peterson
Managing Director